

Who makes givenergy battery packs?

Warranty GivEnergy UK Co and the OEM "JM Hing Pty Ltd" ('Manufacturer') are jointly the manufacturers of the 'GivEnergy' range of battery packs. GivEnergy UK (Aust) P/L ('Distributor') is the Manufacturer's distributor in Australia.

Are givenergy batteries flammable?

The battery chemistry does not contain any Cobalt, making it non-flammable and the battery pack is 99% recyclable. Our market-leading battery warranty means you can use your battery as often as you need for 12 years and still be covered. GivEnergy Monitoring App and Portal. Our IP65 rated enclosure gives protection against water and dust.

How often should a givenergy battery be charged?

The battery must be free from any debris or objects - in particular at the ventilation points of the casing. The only other maintenance activity recommended for the GivEnergy battery is to undertake a complete charge and discharge of the battery (eg from the grid where possible) every six months.

Where should a givenergy battery be installed?

All battery installations should be kept at a minimum distance of 1.5m from any other heat source or device producing heat- excluding other GivEnergy batteries and suitable inverters. Outdoor application should be suitable for the battery's IP65 rating. Units require mounting in a cool place (with shading) and not exposed to direct sunlight.

What is the givenergy Monitoring portal?

The GivEnergy Monitoring portal will give you real time (every 5 mins) and historical data reporting on the energy relating to the PV generation, household consumption, the battery storage, charging and discharging activity and importing and exporting with the grid.

Who is givenergy UK (Aust)?

GivEnergy UK (Aust) P/L ('Distributor') is the Manufacturer's distributor in Australia. For the purpose of this Warranty, both the Manufacturer and Distributor are jointly referred to as the supplier ('the Supplier') of the product.

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